

# A visual dashboard makes RPA benefits tangible to business

CASE IF - WEBINAR

**Asko Mustonen**  
If



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## A visual dashboard makes RPA benefits tangible to business

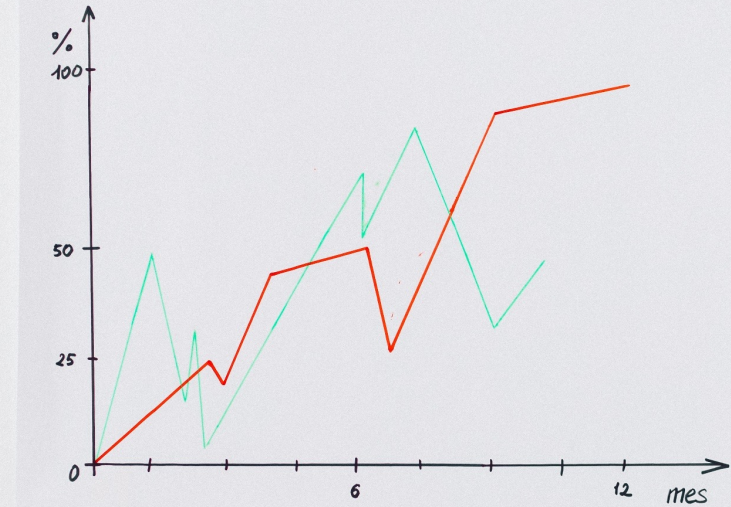
Support business management

Justify the purpose of the RPA operation

Improve delivery productiveness

Improve your automations in production

Justify investments in RPA





**8 OFFICES**  
New York, London, Helsinki,  
Stockholm, Copenhagen,  
Oslo, Munich, Lodz

**240+**  
Intelligent process  
automation specialists

**140+**  
Large global  
customers

**4000+**  
Automated processes



	CERTIFIED PARTNER
Delivery Provider	PLATINUM
Service Provider	GOLD
Capability Provider	GOLD

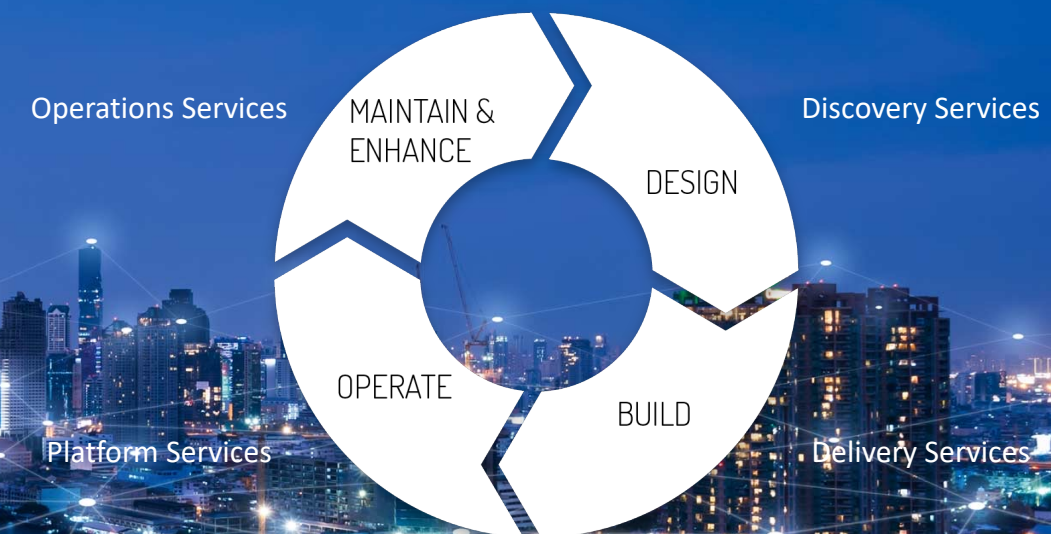
**ISO/IEC**  
20000-1 certification  
Robot as a Service,  
24/7

**UiPath™ Partner**  
DIAMOND

**AI**  
Leading cognitive  
technologies

**AUTOMATION**  
**ANYWHERE**  
Sole Business Partner

**Microsoft**  
Gold Partner  
Cloud Solution Provider (CSP)



# Forrester Wave™ Leader 2021

Midsize RPA Services -  
Q1 2021 Report

LEADER IN



ONLY LEADER-CATEGORY SERVICE  
PROVIDER IN EMEA





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## - Case If



# Q&A

**Asko Mustonen**  
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# Thank you for joining!

[www.digitalworkforce.com](http://www.digitalworkforce.com)

[www.rpasupervisor.com](http://www.rpasupervisor.com)





# The *HyperAutomation* Orchestrator



# The challenge

**Organizations struggle to manage their intelligent automations. Holding back scaling and increasing total cost of ownership.**

Insight



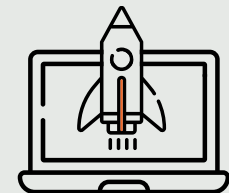
Utilization



Operations



Interaction





# The solution

A digital supervisor for digital workforce.

## Real-time Insight



Live monitoring,  
reporting &  
notifying

## Business oriented



AI driven planning and  
prioritization based on  
SLA's

## Automated operations



Fully automated  
RPA operations

## Dynamic Interaction



HiL, pre-built connectors  
and integrations, API's

# RPA Supervisor

**Your digital supervisor for your digital workforce.**

**Monitors**



Live monitoring,  
reporting &  
notifying

**Orchestrates**



AI driven planning and  
prioritization based on  
SLA's

**Manages**



Fully automated  
RPA operations

**Interacts**



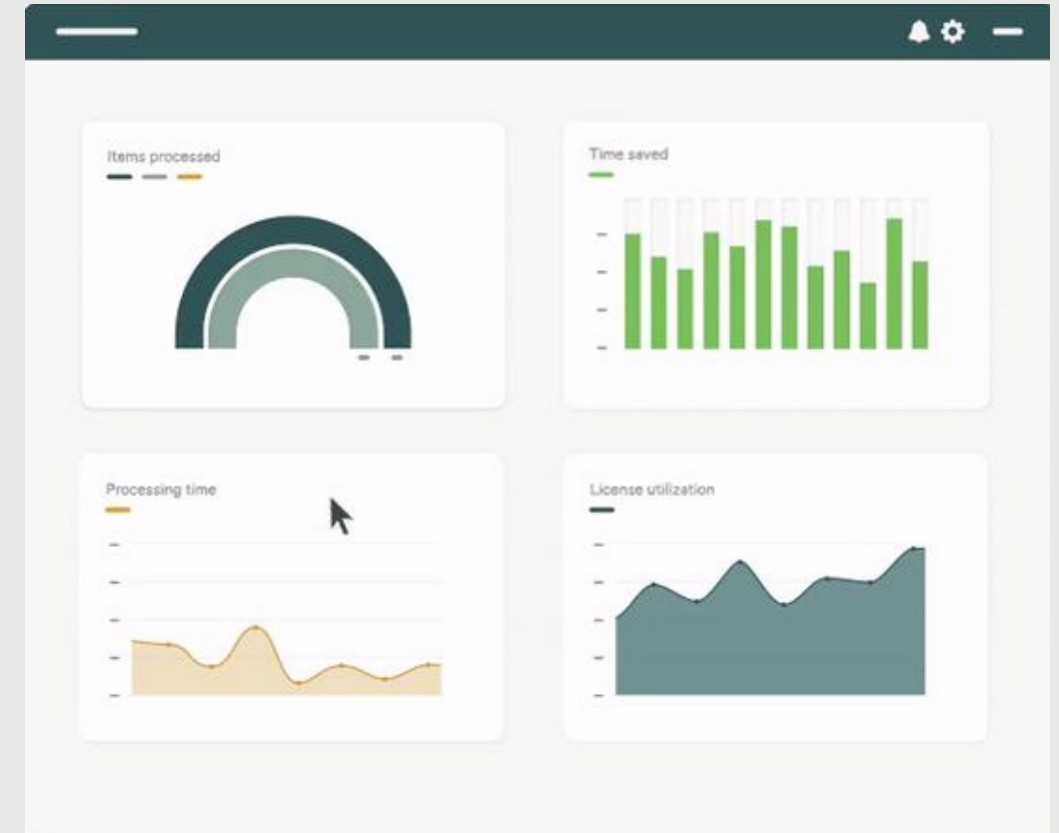
HiL, pre-built connectors  
and integrations, API's

**RPA  
SUPERVISOR**

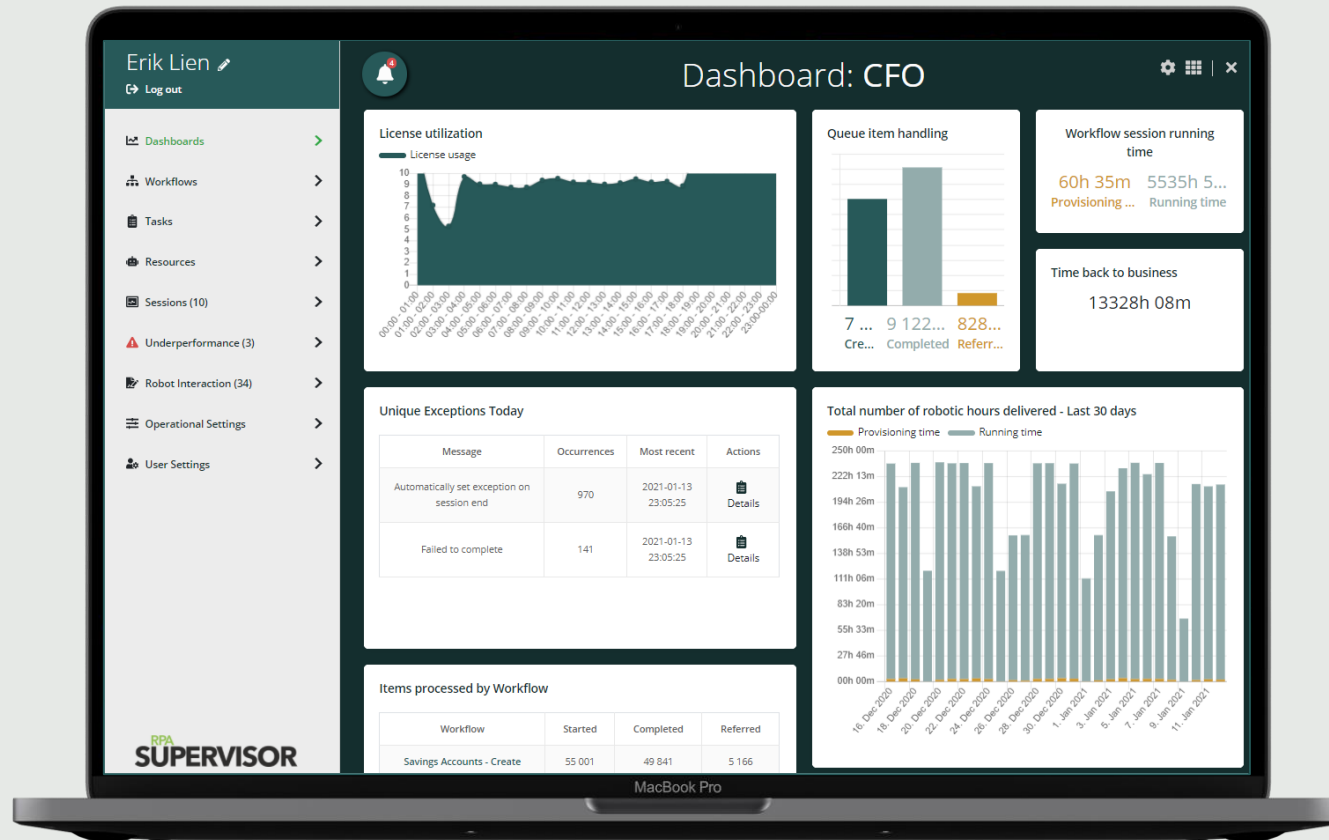


# Customer benefits

- **Reduced cost of RPA ownership:**
  - ✓ 50% increased RPA capacity
  - ✓ 75% saving in manual RPA management effort
- **Improved RPA service**
  - ✓ Response times reduced by 85%
  - ✓ Stabilizing the digital workforce
  - ✓ Live information and notifications 24/7
  - ✓ Advanced analytics
  - ✓ Human-in-the-loop functionality
- **Scaling made easy**
  - ✓ Reduced cost, increased insight allows our customers to scale up 100% faster
  - ✓ Supports multi-vendor strategies
  - ✓ Support cloud, on-premise and hybrid implementation and reduces barriers to moving to cloud
  - ✓ Supports - On-demand RPA licensing



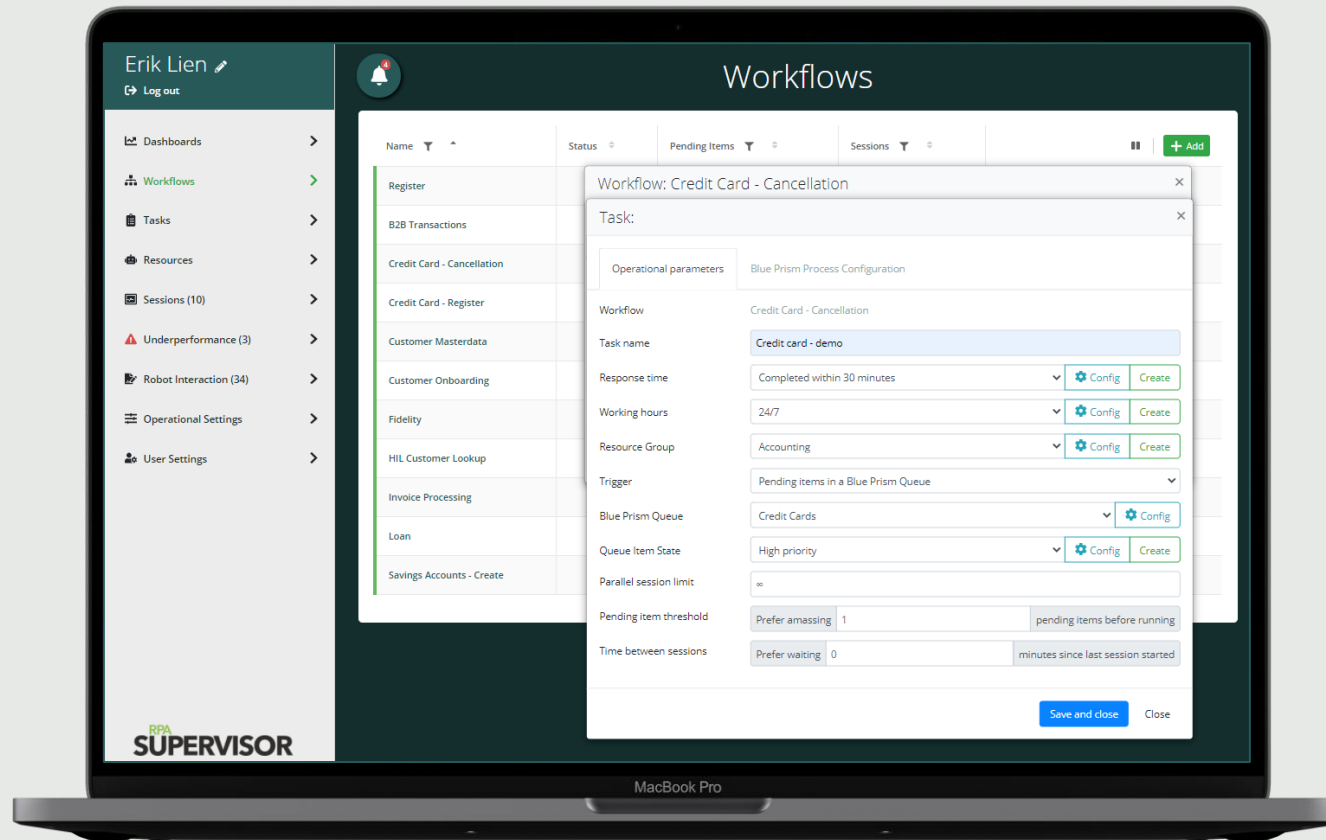
# Monitor – A digital window to your operations



- **Monitoring, reporting and notifying**
- All aspects of RPA operations are monitored
- Available for the whole organization
- Customizable dashboards
- Choose from 50+ infographics covering all aspects of operations:
  - value creation
  - Utilization
  - Response times
  - Exception analysis and more
- Event notifications
- **Providing the whole organization live insight into the business operations, value creation and potential of the digital workforce.**

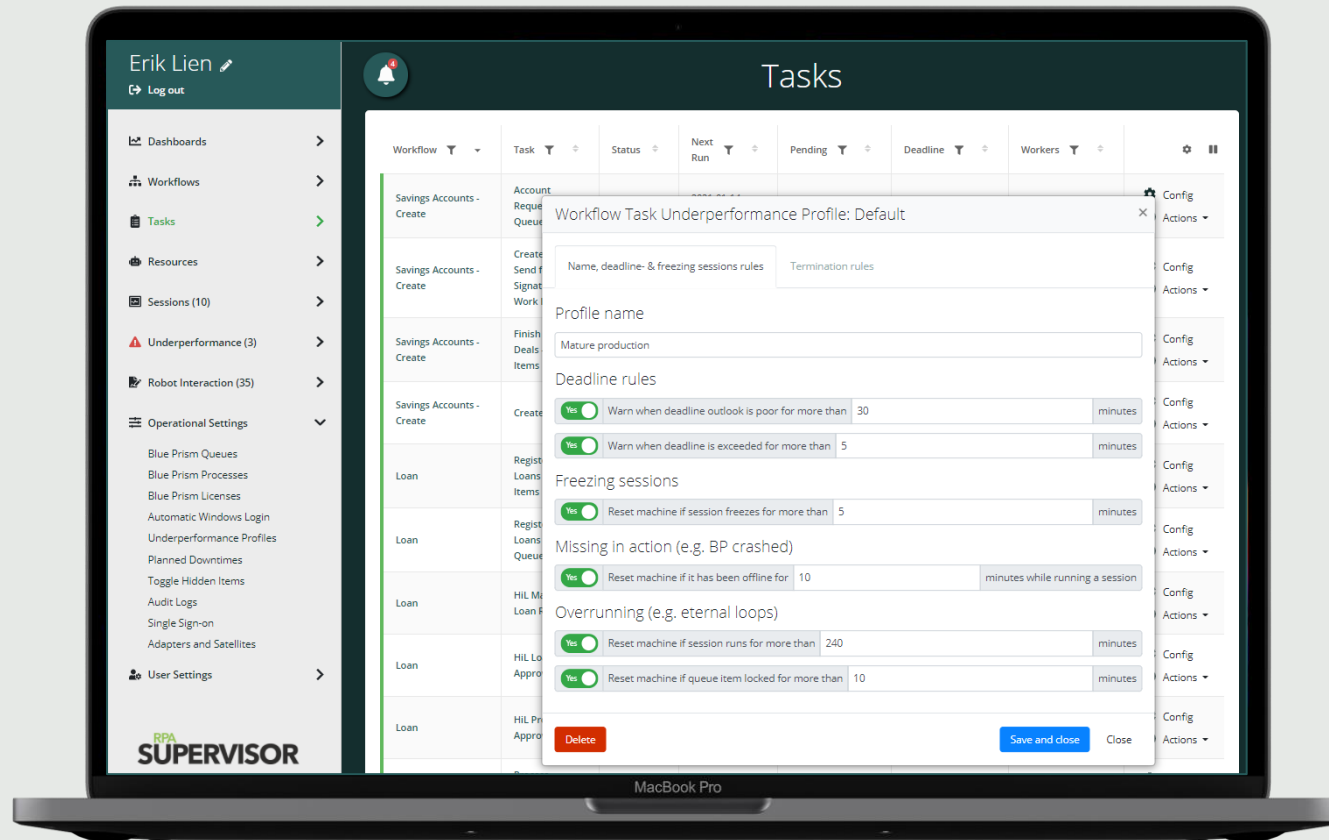


# Orchestrate – Dynamic prioritization of business processes



- AI driven planning and prioritization based on SLA's
- No more scheduling
- Simply input process SLA's
- Processes dynamically prioritized 24/7
- Multiple process triggers
  - Work in queues
  - Time based
  - Files and folders
  - Sequence
  - Manual
  - API's
  - HiL
- **Creating business value with higher service level and a more responsive digital workforce.**

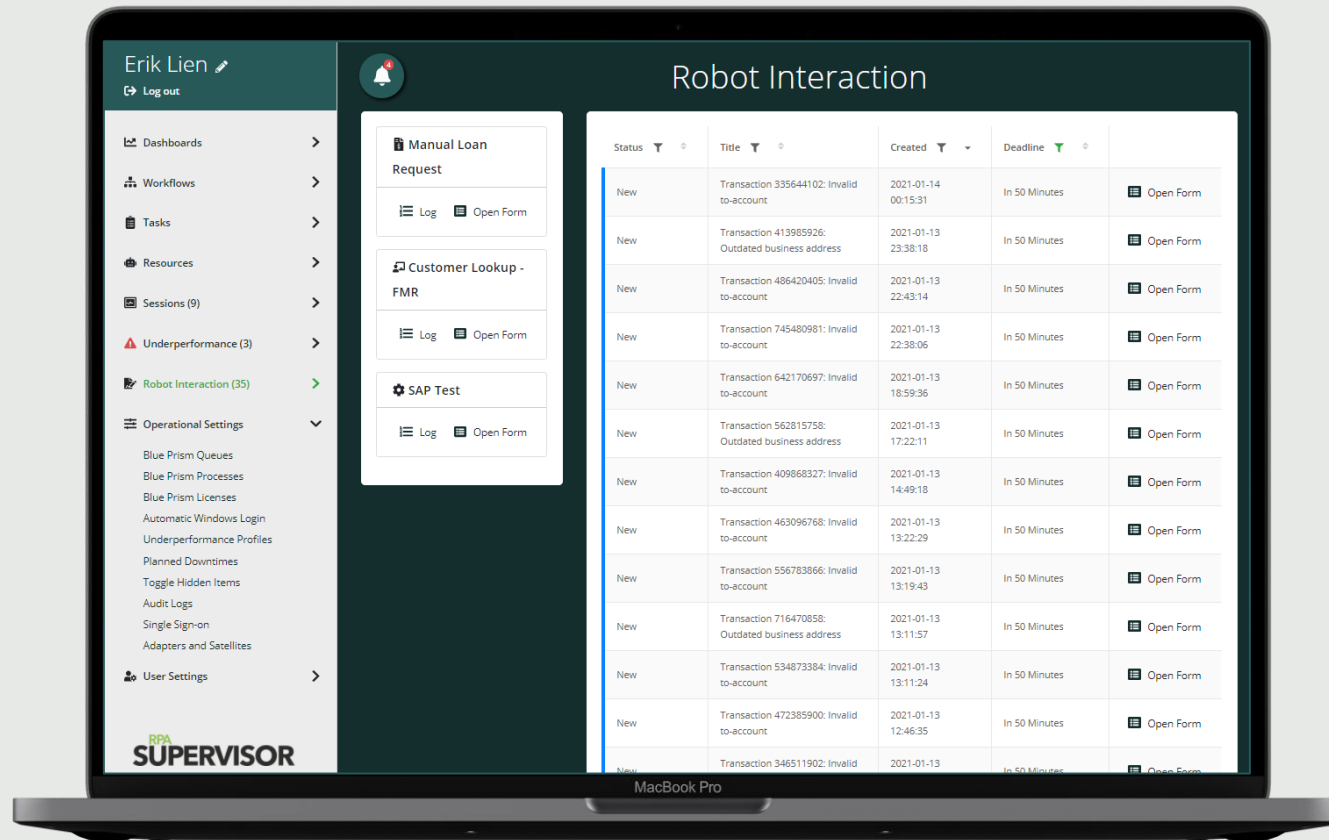
# Manage – Automatic handling of production events and incidents



- Fully automated RPA operations
- Handles 90% of operational issues
- Restarts terminated processes
- Login & logout of users
- Checking for locked screens
- Planned downtime functionality
- Restarting VDI's due to:
  - Terminations
  - Frozen sessions
  - Eternal looping
  - Off-line/unavailable VDI's
- Providing a more responsive, stable automation platform with less resources.



# Interact – Making RPA the hub for hyper automation



- Dynamically connecting RPA, AI, core systems and humans
- Human-in-the-Loop
- Efficient connectors for MS and a growing number of standard business solutions and low code platforms
- Easy to use public API's
- **Providing the power of dynamic SLA based orchestrations to all your automation platforms**

# Scandinavian banking group

- 300+ RPA processes
- 10 individual banks
- 67% reduction in run team
- From 12/7 to 24/7 operations
- 55% increased utilization
- Implemented in 2 weeks



# Global retailer

- 200% scale up in 12 months
  - No increase of run team
  - 24/7 service
  - More insight
  - Business involvement
- 
- Next: Hyper automation with RPA Supervisor as the hub.



## Next steps...

