

How to Clean and Disinfect your Hearing Devices

What You Will Need



Brushes



Spare SlimTubes
Green Tubing Cleaning Lines



Air blower

Phonak Cleaning Kit

- Microfiber Cloth
- Vent cleaner
- Magnet/Wax removal tool
- Brushes
- Tubing Cleaning lines (for SlimTubes)
- Air blower (for BTEs)

Basic BTE Cleaning

You will need: Microfiber cloth, brush, vent cleaner, and air puffer.

STEP 1 Visual inspection: check your hearing aid for wax or dirt.

STEP 2 Use the cloth and brush to remove wax and dirt from the hearing aid and earmold - try your best not to push the wax into the tube.

TIP Brush towards the ground so that any debris falls out of the mold and tubing

STEP 3 Insert the vent cleaner through the vent in the mold to remove wax and dirt

STEP 4 Wash your earmold occasionally

IMPORTANT If the tubing is hard, do not remove it. It will need to be changed by a hearing care professional

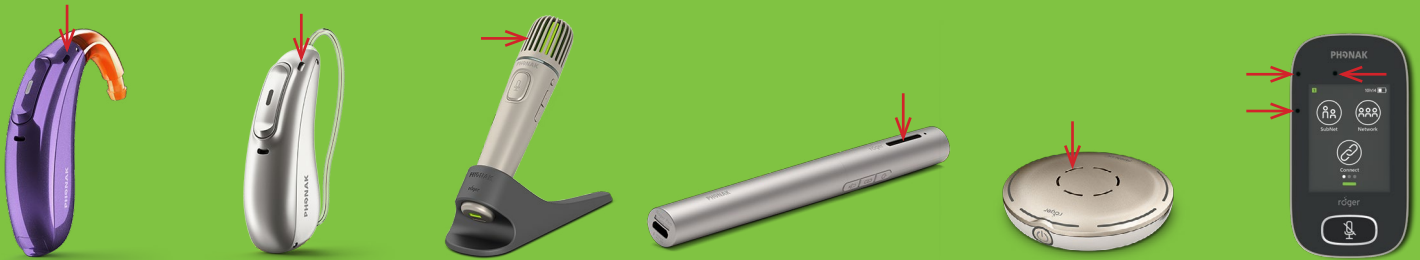
- Remove the earmold from the earhook of the aid
- Wash the mold in warm soapy water
- Dry the mold with a tissue
- Use the air puffer to remove moisture
- Reattach the tube to the hearing aid by pushing it back onto the earhook



Are you more visual?
CLICK HERE for
Phonak's How to
Videos for Cleaning

More Tips

- Avoid excessive wiping
- Unplug any cable from the technology
- **DON'T** submerge in liquid
- **DON'T** use aerosol cleaners, bleach, or abrasives
- **DON'T** get moisture in the openings (avoid openings indicated by red arrows)



Additional Tools

Phonak Cleaning and Care (C&C) wipes

- Safe option for cleaning hearing technology
- Quaternary ammonium compound-based disinfectant
- Specifically created to disinfect hearing systems, including shared Roger transmitters, hearing aids, and earmolds
- 2 box limit



D-Dry+

- Can supplement your Basic BTE cleaning
- UV-C light reduces accumulation of germs
- Protects hearing aids against moisture
- 2.5 hour cleaning and drying cycle
- Approved for use with all Phonak hearing aids -including lithium ion rechargeable aids



More Resources



How to clean your hearing technology

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