Bigtincan Holdings (BTH)

Placement and SPP - \$70m War chest - Strong business drivers

Summary

Bigtincan Holdings Limited (BTH) was founded in Sydney in 2011 and has become a recognised global leader with its "Bigtincan Hub" sales enablement software. The platform uses machine learning and artificial intelligence (AI) to provide sales collateral, training and coaching to sales and customer service reps in the field to increase their selling effectiveness. It enables reps to securely access all types of content (files, documents, PDFs, PowerPoint presentations, e-mail, video etc.) from a single data source and to automate work processes and documentation across any mobile device or fixed network.

BTH has ~15 offices across the USA, Europe & Middle East, Australia and Asia with its global sales and marketing headquarters in Boston, and corporate head office in Sydney.

It has long-standing strategic alliances with Apple, Salesforce.com, AT&T and a total of 28 partners / resellers. BTH has over 200,000 users across 400+ deployments in over 52 countries and 17 languages. Recent new customer wins include DXC Technology, Sephora, Anheuser Busch and Nike. **Placement and SPP at 67 cents**

- \$40.0m capital raising announced (\$35.0m placement and \$5.0m SPP) at \$0.67 per charge an 11.8% discount to the
- \$5.0m SPP) at \$0.67 per share, an 11.8% discount to the previous close of \$0.76. SPP \$5,000 max per holder.
 With existing net cash of \$31.5m at 31 March, cash reserves
- Will increase to ~A\$70.0m. Quite a tidy war chest.
 Purpose of placement: M&A opportunities \$17.5m:
- Purpose of placement: M&A opportunities \$17.5m; Accelerate organic growth \$10.5m; Working capital to support recent contract wins and transaction costs \$7m.

Changes in Assumptions & Estimates

- We assume that \$17.5m of the available cash is deployed for the whole of FY21 on acquisitions, with \$7.3m of incremental sales (2.4x historical acquisition multiple). We assume a 0% Ebitda margin in year 1 and 10% in year 2 once integrated.
- Shares on issue up 19% to 369m.
- EPS changes: FY20 -1%; FY21 -20% (dilution); FY22 +10% (acquisitions become profitable).
- Composite valuation: \$0.95 (was \$0.83) +14%.
- We raise our 12-mth price target to \$0.95 (was \$0.83) which implies a 31% 12-mth total shareholder return (TSR).
- We will revise our acquisition(s) allowance as actual deals are announced.

Recommendation – Reiterate Buy

We now forecast revenue growth of 75% (40% organic) for FY20 (no change), 53% for FY21 (30% organic) and 25% for FY22 (all organic).

Our DCF valuation is \$0.82 (was \$0.74). Our Salesforce.com Comps valuation is \$1.08 (was \$0.92). Our 12-mth blended price target increases is \$0.95 (was \$0.83).

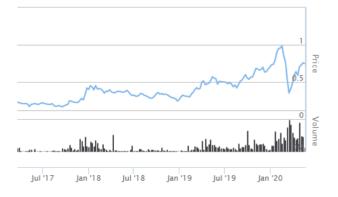
BTH is enjoying powerful tailwinds in its business, driven by the switch to Cloud, mobile working and SaaS whilst users and customers are demanding better information faster. BTH is a standout growth stock. We reiterate our BUY recommendation.

ousiness drivers	wsanderson@phillipcapital.com.au +61 3 8633 9930
Recommendation	Buy (High Risk) PT \$0.95
Risk Rating	High
12-mth Target Price (AUD)	\$0.95 (was \$0.83)
Share Price (AUD)	\$0.73
12-mth Price Range	\$0.27 - \$1.08
Forecast 12-mth Capital Growth	30.1%
Forecast 12-mth Dividend Yield	0.0%
12-mth Total Shareholder Retur	n 30.1%
Market cap (\$m)(post issue & SPF	,
Net debt (net cash) (\$m)(Jun 20e)	(68.5)
Enterprise Value (\$m)	200.7
Gearing (Net Debt/ Equity)	N/a – Net Cash
Shares on Issue (m)	368.8
Options on Issue (m)	16.7
Sector	Information Technology
Average Daily Value Traded (\$)	\$708,000
ASX 300 Weight	n/a

Financial Forecasts & Valuation Metrics										
Years ending June \$m	18(A)	19(A)	20(e)	21(e)	22(e)					
Sales revenue	13.1	19.9	34.7	53.1	66.4					
Sales growth	42%	51%	75%	53%	25%					
EBITDA	-6.9	-3.6	-2.7	-0.7	7.4					
NPAT (reported)	-6.6	-4.1	-5.5	-3.1	4.7					
NPAT (adjusted)	-6.6	-4.1	-4.7	-3.1	4.7					
EPS (adjusted)	-3.7	-1.8	-1.6	-0.8	1.2					
EPS growth	-60%	-52%	-13%	-47%	large					
DPS	0.0	0.0	0.0	0.0	0.0					
P/E	-19.5	-40.8	-46.8	-89.1	59.6					
EV / Ebitda	-20.7	-69.7	-78.4	-347.4	31.1					
EV / Sales	10.9	12.6	6.1	4.4	3.4					

Source: Phillip Capital estimates

BTH SHARE PRICE PERFORMANCE



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22 May 2020



Changes to Assumptions & Forecasts

- We assume that \$17.5m of the available cash is deployed for the whole of FY21 on acquisitions, with \$7.3m of incremental sales (2.4x historical acquisition multiple). We assume a 0% Ebitda margin in year 1 and 10% in year 2 once integrated.
- Shares on issue up 19% to 369m (includes SPP shares yet to be issued, not underwritten).
- EPS changes: FY20 -1%; FY21 -20% (dilution); FY22 +10% (we assume the acquisitions become profitable in year 2).
- We will revise our acquisition(s) allowance as actual deals are announced.

Changes in Estimates	FY19		FY20e	·		FY21e			FY22e	
Years ending June \$m		Old	New	Change	Old	New	Change	Old	New	Change
Avge FX rate assumed: AUD/USD	0.715	0.657	0.657	0.0%	0.650	0.650	0.0%	0.650	0.650	0.0%
Sales revenue	19.9	34.7	34.7	0.0%	45.8	53.1	15.9%	57.2	66.4	15.9%
Sales growth	51%	75%	75%		32%	52.9%		25%	25%	
Cost of sales	-2.4	-5.0	-5.0	0.0%	-6.4	-7.4	15.9%	-7.7	-9.0	15.9%
Gross profit	17.5	29.7	29.7	0.0%	39.4	45.6	15.9%	49.5	57.4	15.9%
Gross profit margin %	87.8%	85.5%	85.5%	0.0%	86.0%	86.0%	0.0%	86.5%	86.5%	0.0%
Other revenue (Govt grants etc)	1.9	1.4	1.4	0.0%	0.0	0.0		0.0	0.0	
Operating costs	-23.0	-33.8	-33.8	0.0%	-40.1	-46.3	15.7%	-43.3	-50.0	15.7%
EBITDA	-3.6	-2.7	-2.7	0.0%	-0.7	-0.7	0.0%	6.3	7.4	17.8%
Ebitda margin	-18.0%	-7.8%	-7.8%	0.0%	-1.5%	-1.3%	0.2%	10.9%	11.1%	0.2%
Depn & Amortisation	-0.5	-2.0	-2.0	0.0%	-2.4	-2.4	0.0%	-2.6	-2.6	0.0%
EBIT	-4.1	-4.7	-4.7	0.0%	-3.1	-3.1	0.0%	3.6	4.7	30.8%
Ebit margin	-20%	-13.6%	-13.6%	0.0%	-6.7%	-5.8%	0.9%	6.3%	7.1%	0.8%
NPAT (reported)	-4.1	-5.5	-5.5	0.0%	-3.1	-3.1	0.0%	3.6	4.7	30.8%
NPAT (normalised)	-4.1	-4.7	-4.7	0.0%	-3.1	-3.1	0.0%	3.6	4.7	30.8%
EPS (normalised)	-1.8	-1.6	-1.6	-1.4%	-1.0	-0.8	-20.4%	1.1	1.2	10.5%
DPS	0.0	0.0	0.0	n/a	0.0	0.0	n/a	0.0	0.0	n/a
Balance Sheet:										
Net cash (debt)	25.1	30.1	68.5	127.5%	26.8	46.4	73.1%	33.6	53.0	57.8%
Shares on issue (year-end)	261.9	314.3	374.0	19.0%	315.6	375.3	18.9%	318.6	378.3	18.7%
Composite valuation					\$ 0.83	\$ 0.95	13.6%			

Source: Phillip Capital estimates

Comment on forecasts & Valuation

We consider BTH's revenue growth and customer growth progression to be more important than minor changes in Ebitda or NPAT at this early stage in BTH's rapid growth path. BTH is building a US-based global business in a strong growth segment. It is benefitting from multiple growth trends – Increasing mobility of workers (including working from home), increased adoption of cloud computing, increased use of artificial intelligence (AI) to improve efficiencies, increased document automation.



Valuation and recommendation

- Our revised DCF (discounted cash flow) valuation is \$0.82 (was \$0.74) +11%.
- Our Comps valuation (we use Salesforce.com's EV/ Sales multiples adjusted from a January to a June year-end basis, = 6.9x June 2021) is \$1.08 per share (was \$0.92) +17%. We note companies like Atlassian (see next page, ~18x FY21 revenue) have much higher EV/ Sales multiples than Salesforce.com.
- Our composite valuation (50% DCF, 50% Salesforce EV/ Sales comps valuation) is now \$0.95 (was \$0.83) +14%. We set our 12-month price target at this value.

BTH: Phillip Capital Valuation				
	\$m	Per Share		Weighting
DCF valuation	316.2	\$	0.82	50%
Salesforce (CRM) 6.9x EV/ Sales multiple (June 2021 basis)	414.6	\$	1.08	50%
Composite valuation	365.4	\$	0.95	100%
Shares on issue (Fully diluted)	385.5			

Source: Refinitiv consensus multiples for Salesforce

Recommendation

We re-iterate our BUY recommendation with a revised 12-month price target of \$0.95 (was \$0.83) which implies a 12-month TSR of 31% from the current \$0.73.

At the current market cap of A\$269m (including the placement shares and the SPP)(EV \$200m), BTH still looks attractive to us for an established, effectively US-based SaaS business with Fortune 500 clients and significant global expansion potential. Further, 90% of BTH's revenues are currently generated in US dollars.

BTH's product suite has been designed for use by sales and customer support workers with any device – desktop or mobile, but BTH's competitive advantage is in the mobile space - including iPads and tablets and smart-phones. The corona virus is seeing a huge increase in the number of workers being forced to work from home or from temporary alternative premises, so we think this should drive even more customer adoption or conversion.

Share Purchase Plan

Currently the SPP pricing (67c V 73c current market price) is favourable and we have a Buy recommendation on the company.

It is disappointing to retail shareholders that there is a limit of only \$5,000 per shareholder, rather than the usual \$15k and more recently \$30k. And scale-backs on the \$5k maximum are still possible - and are indeed likely. But this is a relatively small issue.



Valuation Comparisons

We show below our forecasts for BTH and another software as a service (SaaS) company we research - BidEnergy (BID).

We also show consensus forecast data for a selection of overseas and local software and technology companies.

The US peers trade on a median Enterprise Value (EV) to Sales multiple of 8.6x FY20 and 7.2x FY21. Shopify and Atlassian have the highest EV/ Sales multiple. We consider that SalesForce.com Inc (CRM) is the best comparable for BTH. It stands on 7.4x Jan 2021 and 6.2x Jan 22 EV/ Sales (equivalent to 6.9x June 21).

The median and mean average Revenue Growth for this group is 19-22% for FY20 and FY21. SalesForce.com is forecast to grow at around 21% and 19% respectively. Founded by former Oracle executives in 1999, it is now quite an established and mature company.

The local Australian peers trade on a median EV / Sales multiple of 5.8x FY20 and 4.8x FY21. Megaport (MP1) and Afterpay (APT) have the highest EV/ Sales multiples in the larger companies at 22x and 17x FY21 EV/ Sales respectively.

The median average Revenue Growth for the Australian peers is 22% in FY20 and 19% for FY21.

BTH trading on 6.1x FY20 EV/ Sales and 4.4x FY21 with a much better than peer group revenue growth forecast on our estimates (75% & 53%).

Refinitiv	Company	Market	Net Cash	Price A\$	Reve		Ebite			Revenue		E	V/ Sales		EV/ Eb	itda
Code		Cap \$m	(Debt)	22/5/20	\$m	\$m	Marg		51/4	Growth	51/2	EV(2	5)/4	51/2	5)//4	51/2
	Did Covered Tech stocks		C 0	0.775	FY1	FY2	FY1	FY2	FY1	FY2	FY3	FY0	FY1	FY2	FY1	FY2
BID.AX	BidEnergy Ltd	101.3	6.8	0.775	10.0	15.7	-73.3%	-17.1%	88.2%	57.6%	56.8%	15.9x	9.5x	5.5x	-13.0x	-32.5x
BTH.AX	Bigtincan Holdings Ltd	269.2	68.5	0.730	34.7	53.1	-7.8%	-1.3%	74.6%	52.9%	<u>52.9%</u>	12.6x	6.1x	4.4x	-78.4x	-347.4x
	(in USD)(consensus fore		20	202 620	40.070	45.000	46.00/	10 10/	46.00/	45 60/	45.00/			42.2	20.4	25.6
ADBE.O	Adobe Inc	184,833	39	383.630	12,979	15,009	46.8%	48.1%	16.2%	15.6%	15.0%	13.4x	14.2x	12.3x	30.4x	25.6x
CRM	Salesforce.Com Inc	159,040	4,889	176.930	20,721	24,745	30.3%	30.7%	21.2%	19.4%	18.2%	9.2x	7.4x	6.2x	24.6x	20.3x
SHOP.K	Shopify Inc	83,599	2,455	778.000	2,166	2,905	1.4%	2.2%	37.3%	34.1%	39.8%	27.8x	40.8x	30.4x	2888.7x	1400.4x
TEAM.O	Atlassian Corporation P		860	183.840	1,594	1,956	22.9%	24.7%	31.8%	22.7%	25.4%	25.6x	27.7x	22.6x	120.8x	91.4x
WDAY.O	Workday Inc	37,404	682	159.540	4,249	5,055	22.9%	23.8%	17.1%	19.0%	17.0%	11.6x	8.6x	7.2x	37.3x	30.2x
DOCU.O	DocuSign Inc	23,581	191	128.770	1,261	1,596	11.5%	14.6%	29.4%	26.6%	15.6%	14.4x	18.6x	14.7x	161.3x	100.2x
DBX.O	Dropbox Inc	9,184	944	22.225	1,894	2,109	26.6%	29.4%	14.0%	11.3%	11.1%	3.9x	4.4x	3.9x	16.5x	13.4x
BOX	Box Inc	2,689	18	17.840	762	840	15.3%	19.4%	9.5%	10.2%	8.3%	3.2x	3.5x	3.2x	22.9x	16.4x
LPSN.O	LivePerson Inc	2,497	(2)	36.670	347	426	1.9%	5.2%	19.0%	22.7%	27.5%	8.1x	7.2x	5.9x	381.9x	113.3x
	Mean Average						20.0%	22.0%	21.7%	20.2%	19.8%	13.0x	14.7x	11.8x	409.4x	201.2x
	Median Average						22.9%	23.8%	19.0%	19.4%	17.0%	<u>11.6x</u>	8.6x	7.2x	37.3x	30.2x
	Comps (consensus foreca		-													
apt.ax	Afterpay Ltd	11,753	184	44.000	455.4	706.5	-3.5%	2.3%	72.4%	55.1%	51.2%	23.2x	25.8x	16.6x	NaN	732.8x
xro.ax	Xero Ltd	11,344	39	79.940	848.3	1,004.5	22.2%	24.8%	18.1%	18.4%	23.4%	13.7x	14.3x	12.1x	64.5x	48.8x
wtc.ax	WiseTech Global Ltd	6,677	259	20.890	425.1	517.6	28.3%	31.8%	22.1%	21.8%	24.9%	24.6x	15.3x	12.5x	53.9x	39.4x
alu.ax	Altium Ltd	4,744	81	36.220	192.9	229.8	37.5%	38.7%	11.7%	19.1%	22.2%	17.7x	15.9x	13.3x	42.3x	34.4x
apx.ax	Appen Ltd	3,640	53	29.920	709.7	841.5	18.5%	20.0%	32.4%	18.6%	18.2%	5.0x	5.1x	4.3x	27.4x	21.3x
tne.ax	TechnologyOne Ltd	3,129	105	9.820	307.8	340.1	32.3%	34.4%	8.0%	10.5%	9.8%	7.6x	10.0x	9.0x	30.9x	26.3x
Ink.ax	Link Administration Ho	2,026	-863	3.820	1,207.4	1,294.6	25.0%	24.9%	-14.0%	7.2%	4.1%	2.5x	2.5x	2.3x	9.9x	9.3x
mp1.ax	Megaport Ltd	1,998	67	13.050	57.9	87.0	-37.3%	-10.6%	65.2%	50.1%	31.1%	23.2x	32.7x	21.8x	NaN	NaN
pph.ax	Pushpay Holdings Ltd	1,904	-55	6.930	173.5	192.4	29.2%	31.9%	36.1%	10.9%	11.4%	4.8x	7.6x	6.8x	25.9x	21.3x
eml.ax	EML Payments Ltd	1,284	18	3.620	122.7	188.9	28.6%	28.6%	26.2%	53.9%	29.2%	7.4x	8.4x	5.5x	29.5x	19.2x
bvs.ax	Bravura Solutions Ltd	1,146	196	4.690	284.8	311.7	19.2%	20.7%	10.3%	9.5%	9.3%	3.8x	3.8x	3.5x	20.0x	16.9x
fcl.ax	FINEOS Corporation Ho	839	-15	3.090	85.0	99.2	17.3%	15.8%	35.3%	16.7%	15.0%	NULL	5.6x	4.8x	32.5x	30.5x
hsn.ax	Hansen Technologies L	642	-148	3.240	300.0	302.3	25.9%	26.7%	29.7%	0.8%	3.9%	4.0x	2.7x	2.7x	10.5x	10.1x
ifm.ax	Infomedia Ltd	564	16	1.545	94.2	104.3	48.7%	49.3%	11.4%	10.7%	12.2%	6.1x	5.9x	5.3x	12.0x	10.8x
iri.ax	Integrated Research Lto	560	9	3.260	107.9	116.7	39.4%	40.1%	7.1%	8.1%	7.8%	5.5x	5.2x	4.8x	13.1x	11.9x
elo.ax	ELMO Software Ltd	545	16	6.400	51.2	64.6	-8.9%	-0.9%	27.8%	26.2%	26.4%	11.1x	8.1x	6.4x	NaN	NaN
nto.ax	Nitro Software Ltd	309	42	1.630	35.4	40.5	-10.7%	-13.1%	13.3%	14.4%	20.6%	NaN	7.5x	6.6x	NaN	NaN
vgl.ax	Vista Group Internation	304	-16	1.345	105.8	140.0	14.9%	19.4%	-26.8%	32.3%	14.6%	4.3x	3.3x	2.5x	22.5x	13.0x
sko.ax	Serko Ltd	250	16	2.750	28.4	23.5	-1.9%	-16.4%	21.5%	-17.1%	112.0%	10.4x	9.2x	11.1x	NaN	NaN
cgl.ax	Citadel Group Ltd	236	2	3.000	134.0	168.7	22.9%	26.5%	36.4%	25.9%	10.1%	2.3x	1.9x	1.5x	8.2x	5.6x
wsp.ax	Whispir Ltd	233	23	2.250	37.9	51.0	-24.5%	-5.8%	21.2%	34.6%	32.4%	4.1x	5.8x	4.3x	NaN	NaN
bth.ax	Bigtincan Holdings Ltd	226	25	0.730	32.5	41.8	-8.6%	-1.4%	63.3%	28.9%	24.4%	5.6x	6.1x	4.7x	NaN	NaN
lvt.ax	Livetiles Ltd	212	16	0.235	45.3	68.2	-52.3%	-9.0%	150.4%	50.6%	29.8%	14.3x	3.8x	2.5x	NaN	NaN
wzr.ax	WISR Ltd	169	10	0.160	7.5	24.0	-270.7%	-21.7%	146.5%	219.3%	67.2%	35.7x	24.5x	7.7x	NaN	NaN
pps.ax	Praemium Ltd	145	14	0.355	46.8	49.6	27.1%	27.1%	6.0%	6.0%	14.1%	3.4x	2.9x	2.7x	10.7x	10.0x
gtk.ax	Gentrack Group Ltd	129	2	1.300	91.1	94.5	11.4%	18.2%	-18.4%	3.7%	6.2%	4.6x	1.5x	1.5x	13.3x	8.0x
evs.ax	Envirosuite Ltd	133	7	0.130	25.6	63.3	-47.5%	-12.5%	232.8%	147.4%	20.7%	4.8x	4.6x	1.8x	NaN	NaN
bid.ax	BidEnergy (consensus f	101	4	0.775	8.9	14.3	-76.4%	-14.7%	66.1%	60.7%	60.1%	14.9x	10.5x	6.5x	NaN	NaN
lvh.ax	LiveHire Ltd	63.5	33	0.210	4.1	6.1	-322.0%	-126.2%	53.8%	48.8%	111.5%	33.3x	9.2x	6.2x	NaN	NaN
ada.ax	Adacel Technologies Lt	31.3	3	0.410	38.8	46.4	10.8%	19.1%	-8.6%	19.5%	5.0%	1.0x	1.0x	0.8x	8.9x	4.2x
vlt.ax	Vault Intelligence Ltd	29.4	2	0.230	6.6	10.9	-65.7%	-14.1%	NaN	65.0%	56.4%	3.4x	3.8x	2.3x	NaN	NaN
mpw.ax	MSL Solutions Ltd	23.5	1	0.073	29.0	32.0	0.7%	15.0%	Nan	10.3%	18.8%	1.1x	0.8x	0.7x	118.5x	4.9x
	Mean Average ASX Tee	ch Comps					-15.1%	8.6%	37.4%	33.3%	27.5%	9.7x	7.7x	5.8x	29.2x	18.2x
	Median ASX Tech Com						14.9%	19.1%	22.1%	19.1%	20.6%	5.5x	5.8x	4.8x	22.5x	13.0x

Source: Phillip Capital estimates for BID & BTH; Prospectus forecasts for NTO; Refinitiv consensus estimates for all other stocks; FY1 means forecast year 1 (FY20 in most cases); FY2 means forecast year 2



Positive Factors / Reasons to Buy (from our 20/12/19 initiation report)

 Cloud & the mobile business device revolution – 16.1% 5-year CAGR - As cloud computing becomes the preferred global delivery method for IT systems, mobile content management in the cloud also becomes a serious priority according to Aragon Research. Gartner forecasts the worldwide public cloud market to grow by 17.5% to US \$214 billion in 2019, and a 5-year compound annual growth rate of 16.1% pa to US \$331 billion in 2022.

	2018	2019	2020	2021	2022
Cloud Business Process Services (BPaaS)	45.8	49.3	53.1	57.0	61.1
Cloud Application Infrastructure Services (PaaS)	15.6	19.0	23.0	27.5	31.8
Cloud Application Services (SaaS)	80.0	94.8	110.5	126.7	143.7
Cloud Management and Security Services	10.5	12.2	14.1	16.0	17.9
Cloud System Infrastructure Services (IaaS)	30.5	38.9	49.1	61.9	76.6
Total Market	182.4	214.3	249.8	289.1	331.2

Table 1. Worldwide Public Cloud Service Revenue Forecast (Billions of U.S. Dollars)

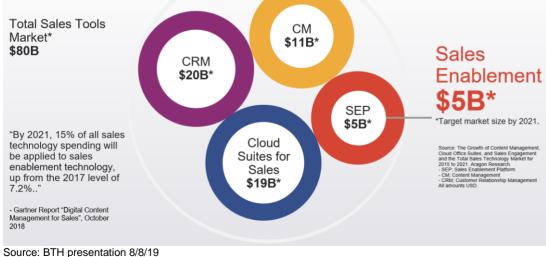
BPaaS = business process as a service; laaS = infrastructure as a service; PaaS = platform as a service; SaaS = software as a service

Note: Totals may not add up due to rounding.

Source: Gartner (April 2019)

- Software as a Service (SaaS) 15.8% 5-year CAGR BTH primarily operates in the software as a service subset of the above table, where Gartner is forecasting similarly strong compound annual growth of 15.8% pa to US\$ 143 billion in 2022.
- Sales enablement software is a US \$5.0 billion market opportunity by 2021 according to Aragon Research (refer the orange circle below). And Gartner says that by 2021 15% of all sales technology spending will be applied to Sales Enablement technology up from 7.2% in 2017.

TAM and Market Growth



4. **BTH has firmly established itself as one of the industry leaders** in the Sales Enablement software market, and has been recognised by leading



technology industry researchers like Gartner and Aragon Research. BTH has won numerous awards for its software and has a high customer retention rate of 87% in FY19. Finally we note the quality and the breadth of new customer wins in 2019 as evidence that the company is executing well. (See next point).

- 5. **Strong organic growth –** BTH has achieved a 27.6% pa compound average growth rate in revenue over the last 5 years, and achieved 33% organic growth in FY19. BTH has issued guidance for 30-40% organic growth for FY20.
- 6. US Market penetration still low Despite an historical focus on the North American market and an impressive list of new customer wins, BTH still only has 33 Fortune 500 companies as customers (6.6% penetration). And many of those customers have only been penetrated in one or two departments. For example, Bigtincan is used by Toyota's Hino truck division globally, but not by the rest of the company as yet.
- 7. Non US penetration even lower In FY19 BTH's geographic revenue split was USA 83%, Australia 6% and Rest of World 11%. BTH recently agreed its first reseller agreement for Japan with NTT DoCoMo. We see no reason why the Non-US business cannot get to the same size as the US business is currently. On FY19 numbers that would add at least \$13m or 66% to sales in time.

BTH - FY19 Geographic reven	ue review		FY19 v 18	3-year	%of	
Years ended June \$m	FY17	FY18	FY19	Change	CAGR	Total
	Ī					
Australia	1.0	0.8	1.3	60%	15.0%	6%
United States	7.9	11.8	16.5	40%	44.7%	83%
Rest of World	0.4	0.6	2.1	273%	134.9%	11%
Total Worldwide	9.2	13.1	19.9	51%	46.8%	100%
Change %	31.6%	42.4%	51.3%			

Source: BTH accounts; NB Geographic split figures for FY15 & FY16 not available

- 8. Recent contract wins point to strong sales momentum in the business, and provide added confidence in management's guidance for 30-40% organic growth. We highlight December's announcement of a new \$2.8m contract over 3.5 years with Sephora (2,600 stores in 34 countries); September's \$2.8m over 3 years contract with Nike; and Wyndham Destinations \$1.1m over 3 years contract. (And January's announcement of a \$6.2m contract over 2 years with global IT services company DXC Technology Services LLC).
- 9. Acquisitions accelerate growth BTH has made 5 modest-sized acquisitions since its March 2016 IPO (plus one tiny one Contondo) with revenue ranging from \$0.4m to \$3.0m (Xinn being the largest to date). The criteria for acquisitions is that they either advance BTH's product /technology/ IP suite, or they add market position (customers, segment expertise, or geographical presence). Acquisition multiples have ranged between 1.1x Sales and 3.7x Sales with an average around 2.5x. We understand that most of the acquired businesses are close to break-even or in small loss. None have major losses. BTH expects strong revenue synergies, not so much cost synergies although there will be some. The only cost cutting envisaged is duplicated central functions like accounting and HR. BTH has stressed to us that BTH is not a "roll-up" strategy. All targets are carefully selected and assessed for their sustainable benefits. Further small bolt-on acquisitions are considered likely.
- 10. Adequately funded to achieve profitability BTH had net cash of \$27m at end-December 2019, we forecast \$23m at June 2020, and we expect the company to become profitable in FY22 (Ebitda of \$7.1m, NPAT of \$4.4m). BTH has not given any guidance about when it expects to become profitable. BTH management are heavily focussed on achieving growth in their nascent industry, without burning too much cash, rather than trying to become profitable as soon as possible. Growth will be prioritised over profit to maximise the longterm value creation. So profitability could come later than we are forecasting.



Risks / Negative Factors

- 1. The sales enablement software space is highly competitive and companies such as BTH must continue to invest and to innovate to maintain their competitive position. There appears to be quite a few smaller players who might achieve new success and take market share from BTH.
- Customer losses BTH has strong customer retention of around 87% for FY19. This seems a very strong figure, but it does also mean that about 13% of customers are leaving each year – for whatever reason.
- 3. **BTH is still loss making** and is also cash flow negative. So BTH is currently not self-funding, and is dependent on the equity market to fund its growth and continuing losses once the \$27m cash is consumed.
- 4. Acquisitions still to be integrated BTH has made 5 bolt-on acquisitions in the last 18 months (plus one tiny one), and we understand that gradual integration of these businesses is planned, and a few already underway. There is a risk that the integration or change of control could result in an increase in staff or customer turnover, and the technology integration may not go well.
- 5. **BTH is now running a global business from two main control points** Boston and Sydney. There is a risk that BTH may expand too quickly,
- 6. **Intangible assets** BTH's assets are largely cash, debtors, intangible assets and people.
- Competitors unlisted Most of BFC's direct competitors are unlisted private companies, so it is difficult to get financial data on them to compare. However BFC's competitors have the advantage of being able to read all of BTH's ASX announcements and profit results.
- Sensitive Data Obviously BTH is a custodian of large quantities of commercially sensitive data stored and distributed on behalf of its customers. The risk of a serious data breach or hacking is a constant risk for such a business. BTH must be constantly vigilant to avoid such an occurrence.

Share Price Catalysts

- 1. Quarterly cash flow and operations reports demonstrating continued growth in customers, deployments and revenues. Maintaining or improving the customer retention rate (March report due by end April).
- 2. Full year results in August.
- 3. Resolution of earn-outs increases clarity, and shows how acquisitions are performing at least in the short-term.
- 4. Major new customer wins, especially in targeted verticals such as Financials.
- 5. Progress with integrations of recent acquisitions, particularly the technology integration.
- 6. New acquisitions. We expect BTH to remain acquisitive, but highly selective.
- 7. New country launches (e.g. BTH's investment in Japan recently stepped up a gear with the appointment of NTT DoCoMo as BTH's local sales partner).
- 8. Becoming NPAT positive (we expect in FY22), but it could be a year or so later depending on the level of growth investment BTH decides to make.
- 9. Becoming cash flow positive (we now expect in FY20). Again, this could be a year or so later depending on the level of growth investment BTH decides to make.



Appendix 1: Company Description – A leader in Sales Enablement Software

Bigtincan Holdings Limited (BTH) is a leader in Artificial Intelligence ("A-I") driven, cloud-based "sales enablement automation software" which allows sales and service organisations and their employees to more effectively engage with their customers and prospects with all critical information available at their finger-tips on any mobile device, and encourages team-wide adoption.

BTH operates in the USA, Europe, the Middle East and Africa (EMEA) and Asia Pacific/Japan. Its operational headquarters are in Sydney, with the global sales and marketing headquartered in Boston. 15 offices in total.

BTH's product is used in over 52 countries and 17 languages.

In basic terms, the platform comprises Bigtincan Hub and Bigtincan Forms.

- Bigtincan Hub is an integrated single-platform for sales and service organizations. Bigtincan Hub is powered by a machine learning and artificial intelligence (AI) system. It enables users to securely access and interact with all types of content (files, documents, PDFs, PowerPoint presentations, e-mail, video, RSS feeds, forms, rich media, web content and more). Users can share knowledge and expertise across teams, and automate processes across and mobile device or network. It works on all major mobile device operating systems (iPhone (iOS), Android, Windows, and Blackberry), desktops (Windows and Apple Mac desktop), Apple iWatchOS and works inside Salesforce.com.
- Bigtincan Forms enables organizations to reduce or in some cases eliminate manual paper-based forms, automate data capture and implement process improvements without requiring an infrastructure platform or stand-alone forms application.
- There are also e-learning, new employee on-boarding and sales coaching modules available, plus a host of other features.

Technology Partners and Resellers

BTH has had important strategic alliances with Apple, Salesforce.com and Cisco for several years, and reseller agreements with AT&T, Verizon, Optus, SingTel, NTT DoCoMo and other (27 in total) which have helped it to achieve strong growth and leadership in 8 key vertical segments:

BTH: Vertical Strategy								
Life Sciences	Manufacturing							
Retail	Telecommunications							
Financial	Government							
Technology	Energy							

Source: Company

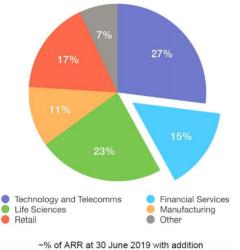


Customers

BTH has over 400 paying enterprise customer deployments with more than 200,000 licences (seats) globally in 50 countries. This implies an average of 500 seats per deployment.

Major customers include: T-mobile (23,000 users), American Express, Anheuser Busch Inbev, Campbell's Soup, Cardinal Health, Fuji Trucks (truck division of Toyota; 6,000 users), Nike, Sephora (LVMH), Sony PlayStation and Wyndham Resorts (new customer - planned 3,500 users).

Customer retention is strong at 87% in FY19. We show a more detailed list of customer, and also re-seller partners on the next page. The list is not exhaustive.



of acquisitions completed post end FY19



Why is Sales Enable Software needed?

The following chart from one of BTH's competitors (Highpoint) shows the evolution of Sales Enablement software.

The Evolution of Sales Enablement Solutions

Starting In the late 90's, the sales conversation moved from physical to digital, and content moved online. The marketing closet became a thing of the past as companies put their content onto web sites and portals. Different teams often created their own sites, and soon the content was scattered across many places.

The problem with these ad hoc solutions is that they dramatically reduce the effectiveness of the sales team. Sellers don't have time for scavenger hunts across many different systems every time they need something, so they gather a small set of content on their hard disks. A rep uses the files at hand as much as possible, even if they are out of date or ineffective at engaging customers. Sellers waste time hastily recreating content that already exists, because it is too much trouble to find the "official" version. Marketing also has virtually no visibility into what is really happening. The different content systems are isolated from one another and from every other part of the sales process.

To solve these problems, vendors began developing solutions for giving reps access to the content they need.



Source: Highpoint - The Definitive Guide to Sales Enablement Solutions



of training content is forgotten within 30 days. *(Corporate Executive Board)*

Source: Bigtincan website



of time sales reps spend is on actually selling. *(CSO Insights)*



of reps say they can't find content to send to prospects. *(Kapost)* **42%**

of sales reps do not make their quotas. *(CSO Insights)*



a week is spent looking for and creating content. *(EMI)*





Pricing

BTH has three levels of pricing, as well as pricing for specialised product for certain market segments such as Life Sciences shown below.

Prices are RRP in US\$.

Standard	Bigtincan Hub™ Enterprise	Bigtincan Hub™ Ultimate	Bigtincan Hub™ Life Sciences
\$29.50 Per User/Month	\$39.50 Per User/Month	\$49.50 Per User/Month	\$62.50 Per User/Month
Automated Push Content Publishing	Automated Push Content Publishing	Automated Push Content Publishing	All Bigtincan Hub" Ultimate Features
Annotation	Annotation	Annotation	"Veeva Vault Integration
My Content Workspace	My Content Workspace	My Content Workspace	
Workgroup Sharing	Workgroup Sharing	Workgroup Sharing	
Email Sharing	Email Sharing	Email Sharing	Sign Up
Social Sharing	Social Sharing	Social Sharing	
Document Editing and	Document Creation & Editing	Document Creation & Editing	
Creation Mobile & Web Online	Mobile & Web Online Meetings	Mobile & Web Online Meetings	
Meetings	Single Sign-On	Single Sign-On	
Single Sign-On Video & Message Chat	Video & Message Chat	Video & Message Chat	
Customizable User Interface	Customizable User Interface	Customizable User Interface	
	Content Aggregation (40+	Controlled Authoring	
*Salesforce Integration Unlimited Storage	Repositories) Business Form Creation	Content Aggregation (40+ Repositories)	
Standard Support	Outlook Integration	Business Form Creation	
standard support	Lead Creation & Routing	Outlook Integration	
	Hybrid Cloud	Lead Creation & Routing	
Sign Up	API Developer Access	Bigtincan Learning	
	"Salesforce.com Integration	Presentation	
	*Interactive Content Designer	Builder/Assembler	
	Unlimited Storage	Advanced Customizable	
	Standard Support	Reporting & Dashboards	
	*Gold Support/Dedicated	Hybrid Cloud	
	Contacts	API Developer Access	
		"Salesforce.com Integration	
	Sign Up	"Interactive Content Designer	
	ordin ob	Unlimited Storage	
		Standard Support	
		"Gold Support/Dedicated Contacts	
		Sign Up	

Source: BTH Market Eye presentation, 7/11/18



Appendix 2 – BTH has over 400 Customer deployments

We updated our summary of BTH client wins following the March quarterly report. BTH has a growing list of high quality customers, many of which are Fortune 500 or SP 500 companies.

BTH highlights that it now serves the following:

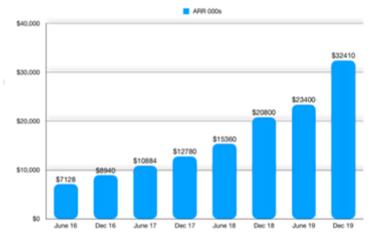
- 4 of the world's leading retail brands (we presume this includes Nike, Sephora and others)
- 5 of the world's leading Life Science companies (we presume includes: Merck, Cardinal Health and others)
- 6 world leading Telcos (we presume includes: AT&T, Telefonica, T-Mobile, BT Openreach, and distribution deals with Singtel Optus, Verizon, NTT DoCoMo)
- 7 world leading financial services companies (we presume includes: Prudential Insurance, Deloitte, American Express, Guardian Life, MasterCard, Fidelity, Black Rock, others).

BTH: Customers & Distribution Partners		
Customers (& tickers if listed)	Customer's Sector	Distribution partners
At IPO (March 2017):		At IPO:
AT&T (NYSE: T)(from 2014)	Telecommunications	Apple (strategic technology partner, since 2015)
GUESS Inc (GES)	Apparel	Salesforce.com (strategic technology partner; World's No.1 CRM platform)
Merck & Co (MRK)	Pharmaceuticals	AT&T (since June 2014)
Zoetis Inc (ZTS)	Pharmaceuticals for pets & livestock	Singtel Optus (carrier partner)
Palo Alto Networks Inc (PANW)	Technology / cyber security	
Telefonica SA (TEF)	Telecommunications	
Announced post IPO, 2017:		Verizon Comms Inc (VZ) - 3 year re-seller agt for US (ASX 7/12/17)
T-Mobile (TMUS)(see ASX announcemnent 8/8/17)	Telecomms (see 8/1/19 detail below)	Expanded partnerships with Apple & Cisco
Automatic Data Processing (ADP)(expanded)	Payroll & HR software & services	Expanded partnership with Salesforce.com, achieving "Gold" status
Becton Dickinson & Co (NYSE: BDXA)	Healthcare - medical device & reagents coy	CDW (CDW) - (US\$17bn rev, hardware & software coy, 9,800 staff)
Abiomed Inc (ABMD)	Healthcare - medical device coy	Zones (Tier 1 hardware & software solutions coy in US & 80 countries)
Cryolife Inc (CRY)	Healthcare - cryogenics coy	New partners - Germany, Scandinavia & Italy
	incarnoare eryogenies eoy	New partners - Japan
Announced 2018:		
Extreme Networks (EXTR)	Network equipment	Connection.com (Global IT solutions coy in 174 countries)
Syngenta AG (SYNN)	European agro-chemical & seed coy	Cancom.com (Global IT solutions coy)
Omada Health	Digital healthcare company based in San Francisco	BPM Works (Sales enablement coy - digital playbooks)
Thyssen Krupp (TKA)(existing customer expanded)	Industrial engineering & steel.	Jamf (mobile device mgt for Apple devices, 4,000 customers)
Hologic (HOLX)(existing customer 5+ yrs expanded)	Healthcare (breast & skeletal health)(2,000+ reps)	
Hino Trucks (existing customer expanded)	Truck division of Toyota (250 dealers, 6,000 users)	
Cardinal Health (CAH)(customer example)	Healthcare & logistics (thousands of salespeople)	
Eaton Corp plc (ETN)	World's largest power management coy, in 175 countries	
EMC Corp (DELL)	Technology (Dell acquired EMC in 2016)	
Prudential Insurance plc (PUK)	Insurance	
Deloitte	Accounting & Consulting	
Cushman & Wakefield plc (CWK)	Real estate management	
Announced 2019:		
T-Mobile (TMUS)(see ASX announcement 8/1/19)	Telecomms (~23,000 iPads in 5,500 locations)(additional \$7.2	m making \$11.5m 3 yrs)
American Express (AXP)	Credit cards	Stratix Corporation, Atlanta
CA Technologies (Broadcom AVGO)(nee Computer Associa		Pivot Networks, Dallas
McKesson Corp (MCK)	Pharmaceuticals distribution	NTT Docomo Inc (TO: 9437), Japan (carrier partner)
Guardian Life	Insurance	Compucom Software (COMPUSOFT)
Acushnet (Titleist)(GOLF)	Leisure products	Adobe Inc (ADBE)
Anheuser Busch Inberv (BUD)	Multinational drinks & brewing coy	Cisco Systems (CSCO) - Solution Partner
Pacific Life	Insurance	
Microsoft (MSFT)	Technology	
Major League Baseball	Sports / Leisure	
Campbell's Soup (CPB)	Food	
Eaton Corp (see ASX announcement 6/2/20)	Electricity (\$2.7m over 3 years)	
Openreach (BT Group plc BT)(see ASX 17/4/20)	Telecomms (\$615k 1 year, + options to extend)	
Mohawk Industries / Dal-Tile (MHK)	Largest Ceramic tile manufacturer in the US	
Scoot (Singapore Airlines)(C6L)	Airlines / Transportation	
Pentair plc (PNR)	Water treatment coy	
A.O. Smith Corp (AOS)	Manufacturer of water heaters and boilers	
Brookdale Senior Living (BKD)(see ASX 11/7/19)	Operates > 1,000 Retirement communities (existing cust expansion)	nded)(\$1.5m over 2 yrs)
Anheuser Busch Inbev (BUD)(expansion)(see ASX 18/7/19)	Multinational drinks & brewing coy (TCV: \$0.7m pa)	
Sony Playstation (expansion for unique AR application)	Computer games / Entertainment	
Nike Inc (NKE)(see ASX announcement 9/9/19)	Footwear, apparel, equipment & accessories (\$2.8m over 3yrs	
Wyndham Destinations (WYND)	Hotels & Timeshare operator (RCI)(> 3,500 users)	ř – – – – – – – – – – – – – – – – – – –
ABB Ltd (ABB)(Swiss / Swedish coy)	Robotics, power heavy electrical equipment	
Stratasys Ltd (SSYS)	Manufacturer of 3D printers	
BMT Group	Marine engineering, IT & consulting	
Cogeco Connection	2nd largest cable operator in Quebec & Ontario	
Phoenix Contact Sephora (LVMH)(refer AX announcement 2/12/19)	Industrial automation coy in Germany	0.5
	Personal care & beauty, 2,600 stores in 34 countries (\$2.8m c	Ver 3.5 Vrs)
Announced 2020:		
Announced 2020: Mastercard (NYSE: MA)	Finance / banking / payments	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines	Finance / banking / payments Food & beverages	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp	Finance / banking / payments Food & beverages Healthcare	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp	Finance / banking / payments Food & beverages Healthcare	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: NVTA) WL Gore & Associates Inc (Coretex)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: NVTA) WL Gore & Associates Inc (Goretex) Disys (Digital Intelligence Systems LLC)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: NVTA) WL Gore & Associates Inc (Gortex) Disys (Digital Intelligence Systems LLC) DXC Technology Services (refer ASX ann. 31/1/20)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services IT services (\$6.2m over 2 years, plus option)	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: NVTA) WL Gore & Associates Inc (Goretex) Disys (Digital Intelligence Systems LLC) DXC Technology Services (refer ASX ann. 31/1/20) Mass Mutual (Massachussets Mutual Life)(Fortune 500 #84	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services IT services (\$6.2m over 2 years, plus option) Finance / Insurance / funds management	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Disys (Digital Intelligence Systems LLC) DXC Technology Services (refer ASX ann. 31/1/20) Mass Mutual (Massachussets Mutual Life)(Fortune 500 #84 Emergent Biosolutions (NYSE: EBS)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services IT services Finance / insurance / funds management Healthcare - drug development and manufacturing. 19 location	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: NVTA) WL Gore & Associates Inc (Cortex) Disys (Digital Intelligence Systems LLC) DXC Technology Services (refer ASX ann. 31/1/20) Mass Mutual (Massachussets Mutual Life)(Fortune 500 #84 Emergent Biosolutions (NYSE: EBS) WhiteHat Security (now part of NTT)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services IT services Finance / insurance / funds management Healthcare - drug development and manufacturing. 19 location: IT services	
Announced 2020: Mastercard (NYSE: MA) Brown Brothers Wines American Orthodontics Corp Waters Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Invatae Corporation (NYSE: WAT) Disys (Digital Intelligence Systems LLC) DXC Technology Services (refer ASX ann. 31/1/20) Mass Mutual (Massachussets Mutual Life)(Fortune 500 #84 Emergent Biosolutions (NYSE: EBS)	Finance / banking / payments Food & beverages Healthcare Analytical instrument and software company Healthcare - genetics Industrial fabrics IT services IT services Finance / insurance / funds management Healthcare - drug development and manufacturing. 19 location	

Source: Company announcements, quarterlies and Annual Reports. NB This list is not meant to be exhaustive. Separate ASX releases (implying material announcenments or contract values) highlighted in yellow



- **Geographic** 90% of revenue was from the USA, 6% from Australia and 4% from the Rest of the World. BTH is very much a US dollar earner. It also has significant potential to expand outside the US.
- New customer wins BTH sell enterprise grade software that is used by large organisations with thousands of users (eg. Sephora operates 2,600 stores in 34 countries with an expanding base of over 460 stores in the Americas alone). The new customer win list is impressive Nike, Sephora (announced Dec), DXC Technology Services (announced Jan 2020) and a host of other customers. It also seems to be expanding in terms of size (E.g. T-Mobile \$11.5m over 3 years so ~\$3.8m pa, DXC Technologies \$6.2m over 2 years so ~ \$3.1m pa, Sephora \$2.8m over 3.5 years so ~ \$0.8m pa). Please refer to Appendix 1 for an expanded customer list (based on BTH's ASX announcements).
- ARR (annual recurring revenue) \$32.4m (Vs \$20.8m pcp) +\$11.6m or 55% over the last 12 months. \$7.2m of this increase was organic growth (35%) and \$4.4m was from acquisitions.



- Acquisitions have strengthened BTH's position in key verticals e.g. The Xinn acquisition provided BTH with a strong base position in the Financials sector (Customers included Fidelity, Prudential, John Hancock, Pacific Life, Guardian Life and Black Rock). (Massachusetts Mutual added in March quarter shows the potential).
- Evidence of cross selling opportunities BTH also highlighted that the Wolters Kluwer contract included the newly acquired cloud-based document automation technology from the Xinn acquisition, and was Xinn's first contract outside the Financial sector. This augurs well for BTH's plans to take the Xinn technology to other sectors and existing BTH customers, as well as new ones.



Appendix 3 - Company History

BTH was founded in Sydney in 2011 by David Keane and Geoff Cohen (now deceased) and opened a sales office in Boston in 2013 and other locations as the business grew. The business expanded rapidly and by 2014 it had over 100 customers, by 2015 200 customers and over 300 customers at the March 2017 IPO (now 400+).

Capital History

BTH was a prospectus listing in March 2017 after raising \$12m at \$0.26 per share for an initial market capitalisation of \$45.9m at the offer price. We understand there was a pre-IPO raising of \$6.0m.

BTH was very capital constrained pre-IPO, and growth appears to be accelerating, not slowing down.

Further capital raisings were made as follows for acquisitions and working capital, as BTH is still loss-making.

- June 2018 \$15m institutional placement at \$0.35 per share, to fund Zunos acquisition. SPP in August 2018 raised \$0.9m also at \$0.35.
- April 2019 \$15.6m 1 for 6 rights issue at \$0.42.
- September 2019 \$20m institutional placement at \$0.54 per share, to fund Xinnovation (Xinn) acquisition, working capital and further global expansion.

BTH has made a number of specialised technology acquisitions to further develop its Sales AI technology suite, and to accelerate its global expansion into key market sectors or verticals. We review these in more detail in Appendix 1.

TH: Acquisitions Date Announced / Completed	s Company	Acquisit A\$m	ion Price US\$	Annualise A\$m	d Revenue US\$	Revenue Multiple	Locations	Staff
22-11-17	Contondo Inc.	0.0		0.0			Haifa, Israel	<10
18-06-18	Zunos acquisition announced							
31-07-18	Zunos Inc - up-front	3.25	2.21	3.0	2.0	1.1x	San Francisco, Denver, Sydney, Brisbane	n/a
	Zunos - FY19 earnout	?	?			1.5x FY19 Rev less initial Considn		
	Zunos - FY20 earnout	?	?			1.0x FY20 revenue		
	Estimated combined multiple	?	?			~2.5x revenue		
25-09-18	FatStax acquisition announced							
22-11-18	FatStax LLC - Completed - upfront	2.6	1.8	1.6	1.1	1.6x	Indianapolis, Detroit, & San Diego	n/a
15-05-19	FatStax LLC - 6-mth earnout (max acl	2.0	1.4			n/a		
	FatStax - maximum was achieved	4.6	3.2	1.7	1.2	~2.7x revenue		
25-07-19	Veelo Inc - upfront cash	2.6	1.8	1.1	0.8	2.3x	Portland, Oregon	15
05-09-19	Asdeq Labs acquisition announced							
05-09-19	Asdeq Labs - upfront cash	0.49	0.3	0.4	0.3	1.2x	Hobart	9
04-12-19	Asdeq Labs - 3-mth earnout	?		?		1.0x		
	Asdeq Labs - combined	?		?				
30-09-19	Xinnovation acquisition announced							
30-09-19	Xinn - upfront cash	6.6	4.5					
	Xinn - upfront scrip	3.7	2.5					
29-09-20	Xinn - deferred for up to 12-mths	0.7	0.5					
	Xinn - Total	11.0	7.5	3.0	2.0	3.7x	Boston and Atlanta	21
	NB: Xinn incentive bonus n/a							
	Total	22.1	15.0	9.3	6.3	2.4x		

Source: Company announcements. Figures in bold are as stated in the announcement; AUD equivalents converted at 0.68 AUD/USD FX rate.



Appendix 4: Competitors

Global industry research firm Gartner provides a list of 14 vendors in their Market Guide for Sales Engagement report, which is available to download from the BTH website. They note that it is not an exhaustive list.

	Company / website (in alphabetic order)	Product, Service or Solution name	Digital Content Management	Sales Training	Sales Coaching
1	www.accent-technogies.com	Accent Connect, Accent CRM Supercharger, Accent Accelerate	✓		
2	www.allego.com	Allego		✓	1
3	www.apparound.com	Apparound	✓		
4	www.bigtincan.com	BigTinCan Hub	✓	✓	✓
5	www.brainshark.com	Brainshark Pro, Brainshark Premier		✓	✓
6	www.clearslide.com	ClearSlide	✓		
7	www.highspot.com	Highspot	✓	✓	
8	www.lessonly.com	Lessonly		✓	✓
9	www.mediafly.com	Mediafly	✓		
10	www.mindtickle.com	MindTickle		✓	✓
11	www.pitcher.com	Pitcher	✓		
12	www.sap.com	Litmos for Customer Experience Edition		✓	✓
13	www.seismic.com	Seismic	✓		
14	www.showpad.com	Showpad Sales Enablement Platform	✓	✓	1

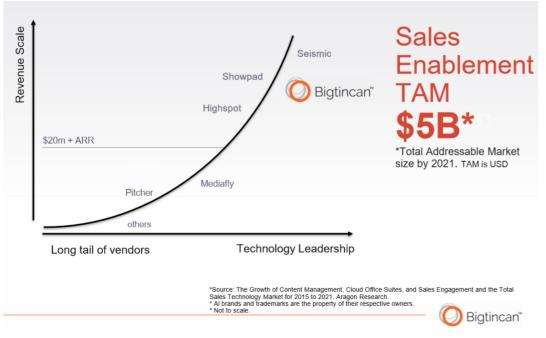
Source: Gartner - Market Guide for Sales Engagement Platforms, 13/8/19 (can download from BTH website)

We note that according to the Gartner table, only two vendors cover the three areas Gartner has segregated the vendors into – BTH and Showpad.

BTH provided the following chart in its FY19 Results presentation dated 29 August 2019 (NB It is stylised and so not to scale). All the competitors are unlisted private companies. We believe that Seismic is the largest player in the Sales Enablement software field with revenue of ~US\$80-100m, it having acquired another major player called SAVO in 2018.

SAVO itself had acquired KnowledgeTree in 2017, so there appears to be some industry consolidation going on by the major players, including by BTH.

We review the named competitors and some of their recent acquisitions below.



Source: BTH results presentation, page 23



Appendix 5 – BTH Acquisitions since listing

Contondo Inc. (announced 18/6/18)

Innovative sales enablement automation tools that focus on the discovery and classification of available sales and service content while enhancing performance measurement. All Contondo software engineers were retained and integrated into BTH's global product development team.

- Employees: < 10.
- Founded 2011, Haifa, Israel.

Source: https://finder.startupnationcentral.org/company_page/contondo

Consideration not material, and not visible in the FY18 accounts (could be part of the A\$333k additions to intangibles – refer Note 14 Intangibles in FY18 Annual Report).

Zunos Technologies Pty Ltd / Zunos Inc. (announced 18/6/18)

Zunos was described as a leader in mobile, micro-learning and gamification training. 95% of Zunos revenues are from North America. Customer examples given were American Airlines which has 2,500+ users of Zunos training, Sony PlayStation and Telstra. Expands BTH's presence in the US west coast and mid-west regions, and adds channel partners including Telstra in Australia. Adds core IP to BTH platform in learning and gamification. Headquartered in San Francisco with sales office in Denver Colorado and development teams in Sydney and Brisbane.

- Annualised recurring revenue > A\$3m.
- Founded in 2012 and is based in San Francisco, California. Founders: Stefan Teulon (CEO), Scott Beck (CRO).
- Employees: 10-50.

Source: https://www.crunchbase.com/organization/zunos#section-overview

Zunos was acquired for A\$3.25m cash plus a two-year earn-out capped at A\$11m (50% cash, and 50% scrip at future 30 day VWAP). Financed by a \$15m placement at \$0.35 per share and an SPP which raised \$0.9m.

Revenue in year 1 does not seem to have reached the A\$3m target, due to one large project. We have forecast revenue growth of 10% on the FY19 pro-forma revenue figure given in the FY19 Annual Report, to A\$1.9m as shown below. There is upside potential if Zunos revenues do achieve that \$3.0m target. We prefer to be conservative. The acquisition multiple depends on the earn-out, but looks reasonable at around 2.7 - 2.9x sales.

Zunos - announced 18/6/18, completed 31/7/18	Announced 18-06-18 \$m	FY19A 11 mths \$m	Proforma 12 mths \$m	PhillipCapital Estimates FY20e	Change FY20 v FY19
ARR when acquisition announced (A\$m)	1.1				
Forecast revenue multiple	~2.5x				
Actual results & proforma:					
Revenue		1.551	1.692	1.861	10.0%
Costs		-2.532	-2.762	-3.038	10.0%
Pre-tax profit (loss)		-0.981	-1.070	-1.177	10.0%
Pre-tax profit margin %		-63.2%	-63.2%	-63.2%	
Acquisition Cost:					
Cash			3.250	3.250	
Present Value of estimated earn-out for FY19 & FY20			1.619	1.861	
Total per FY19 Annual Report			4.869	5.111	
Revenue multiple			2.9x	2.7x	

Source: Company announcement 18/6/18, FY19 Annual Report note 22; and PhillipCapital estimates



FatStax LLC (announced 25/9/2018)

A leading provider of SaaS sales enablement software to the manufacturing and life sciences industries in the USA. FatStax's sales tools transform spreadsheets, paper catalogs and website content into modern digital catalogs, updating relevant product data instantly and giving sales staff the ability to answer deep customer questions at the product level anywhere and anytime. Ideal for customers with thousands of products.

- Founded in 2010 by Mark Walker and Dr. Rusty Bishop.
- Headquartered in Indianapolis, Indiana with offices in Detroit, Michigan in the mid-west and San Diego, California.
- US \$1.1m annualised recurring revenue (ARR).
- Customers include: American Standard, Boon Edam (revolving doors), Reebok CCM, Pentair (water treatment company), Millipore Sigma (Life sciences business of Merck Germany) and Praxair (largest industrial gases company in USA).
- Consideration US\$1.8m plus up to US\$1.4m contingent 6-month earn-out (2.7x ARR before synergies, assuming earn-out target revenue is met).
- On 15/5/19 BTH announced that FatStax had exceeded the top end of the earn-out sales target and that the maximum US\$1.4m earn-out payment had been made.

We forecast 20% revenue growth for FatStax for FY20 as it seems to be performing very strongly.

FatStax LLC - announced 25/9/18, completed 21/11/18	Announced 25-09-18 \$m	FY19A 7 mths \$m	Proforma 12 mths \$m	PhillipCapital Estimates FY20e	Change FY20 v FY19
ARR when acquisition announced (US \$m)	3.0				
ARR when acquisition announced (A\$m)	4.1				
Forecast revenue multiple	~2.7x				
Actual results & proforma:					
Revenue		0.839	1.438	1.726	20.0%
Costs		-0.800	-1.371	-1.508	10.0%
Pre-tax profit (loss)		0.039	0.067	0.218	224.6%
Pre-tax profit margin %		4.6%	4.7%	12.6%	
Acquisition Cost:					
Cash			2.468	2.468	
Deferred consideration (6 mth earn-out)			1.935	1.935	
Total per FY19 Annual Report			4.403	4.403	
Revenue multiple			3.1x	2.6x	

Source: Company announcement 25/9/18, FY19 Annual Report note 22; and PhillipCapital estimates

Veelo Inc. (announced 25 July 2019)

A pioneer in Sales Enablement based in Portland Oregon established in 2013. Expands BTH's presence and offering in the Technology vertical (70% of sales to this sector), and footprint in the Pacific North-west region. Veelo's award winning platform increases sales performance by guiding sellers on what to know, say and do. It automatically presents relevant sales content based on role, team, program and more. Veelo Vault contains ready-made sales enablement templates built to be concise, interactive and memorable, and work on any device. Veelo also owns the trademark "Guided Selling" which is an important concept and market driver for BTH's target customers.

- Acquired for US\$1.8m cash (A\$2.6m).
- A\$1.1m in sustainable ARR. Sales multiple 2.3x ARR before synergies.
- 15 employees and contractors.
- Founders: Chanin Ballance and Jeff Schwaber.
- Customers include: Google, Qorvo Inc., WePay (Chase Bank).

Source: BTH announcements; LinkedIn



Asdeq Labs (announced 5 September 2019)

Established in 2001 in Hobart, Tasmania. Secure and automatic delivery of documents and data collection on field employee's mobile devices. Its proprietary Asdeq Forms is a fully mobile, cloud-based solution that removes paper-based processes to collect data in the field and sync it directly to existing back end business systems, making field workers more productive on site and reducing error rates.

- Acquired for \$0.49m cash plus 1.0x certain additional pipeline customer sales for the 3 months to September 30.
- Annualised recurring revenue (ARR): A\$0.4m.
- 9 staff.

Xinnovation Inc. (XINN)(announced 30 September 2019)

XINN is a Boston based SaaS company. It is described as a leader in sales enablement for financial services organisations. It has developed a next generation, cloud-based document automation and workflow platform. It has ARR (annual recurring revenue) of A3.0m (US\$2.04m) across 15 customers including 8 of the top 15 investment managers in the world with over A\$10 trillion in AUM (assets under management). Named customers were - Prudential, Mass Mutual, John Hancock and State Street Global Advisors. Plus a pipeline of new customer opportunities.

The financial services vertical is one of the biggest vertical markets for enterprise software globally. XINN offers new green-field market opportunities for BTH's growth in North America, EMEA and Asia/ Pacific.

- Founded in Boston in 2002. Founders: Paul Stansbury and Mohammed Hasan.
- Headquartered in Boston with offices also in Atlanta.
- It has 12 employees and 9 contractors.
- Acquired for US\$7.5m (US \$4.5m cash and US\$2.5m in shares at 30 day VWAP = \$7.0m up-front) and US\$0.5m deferred for 12 months subject to any set-off adjustments.
- In addition 2 key executives of XINN will be eligible for an incentive bonus capped at US\$4.5m calculated as 3.0x ARR at 31/12/19 less US\$7.5m), payable in shares at the same issue price. Escrow and forfeiture /claw back provisions apply for 12-months to 62.5% of the first tranche (being the shares issued to 2 key executives). In respect of the incentive bonus shares, 50% have 12-month escrow and forfeiture conditions and 50% have 24-month conditions.
- Revenue multiple 3.0-3.7x ARR before synergies.
- XINN takes BTH's ARR to A\$27.8m (being FY19 ARR of \$23.4m plus Veelo ~\$1.0m, Asdeq ~\$0.4m and XINN ~\$3.0m).
- Acquisition financed by an A\$20m institutional placement at \$0.54 per share.

Source: BTH announcements; venturefizz.com



\$ 0.730

Big Tin Can Holdings (BTH)

Year end June \$m PY19 PY20e PY21e PY21e PY22e Op. Revenue 19.9 34.7 53.1 66.4 Revenue growth % 51.3% 74.6% 52.9% 25.0% Cost of Goods Sold (2.4) (5.0) (7.4) (9.0) Gross Profit 17.5 29.7 45.6 57.4 Gross Profit Margin 87.8% 85.5% 86.0% 86.5% Other Income 1.9 1.4 0.0 0.0 Cash Operating Expenses (23.0) (33.8) (46.3) (50.0) EBIT -4.1 -4.7 -3.1 4.7 Ebit Margin -20.5% -13.6% -5.8% 7.1% Net Interest Income (Expense) 0.1 0.1 0.1 0.1 Share of Assoc NPAT 0.0 0.0 0.0 0.0 Protex profit (4.0) (4.6) (3.0) 4.8 Income Tax Credit (Expense) 0.0 0.0 0.0 0.0 Minorit
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Interims Year end June 1H19 2H19 1H20 2H20e
Year end June 1H19 2H19 1H20 2H20e
Sales Growth (%) 56.2% 47.1% 51.2% 95.6% EPITDA profit (loco) 1.8 2.2 0.5
EBITDA profit (loss) -1.8 -1.8 -2.2 -0.5
EBITDA Margin -18.8% -17.3% -15.6% -2.4% EBIT -1.8 -2.3 -3.2 -1.5
Equity Share of Assocs NPAT 0.0 0.0 0.0 0.0
NPAT (Reported) -2.0 -2.1 -4.0 -1.5
NPAT (Adjusted) -1.7 -2.3 -3.2 -1.5
EPS (adjusted)(cents) -0.8 -1.0 -1.1 -0.4

Source: Phillip Capital estimates

Year end June	FY19	FY20e	FY21e	FY22e
Shares on Issue - Wavge (f/d)	228.2	301.9	375.3	385.5
Shares on Issue - at year-end	261.9	374.0	375.3	378.3
Reported EPS (cents)	(1.8)	(1.8)	(0.8)	1.2
Growth	-52.2%	1.7%	-55.0%	-249.6%
P/E ratio (x)	-40.8x	-40.1x	-89.1x	59.6x
EPS (normalised)(cents)	(1.8)	(1.6)	(0.8)	1.2
Growth	-52.2%	-12.9%	-47.5%	-249.6%
P/E ratio (x)	-40.8x	-46.8x	-89.1x	59.6x
DPS (cents)	0.0	0.0	0.0	0.0
Franking	0%	0%	0%	0%
Yield	0.0%	0.0%	0.0%	0.0%
OCF per share (cents)	-2.9	0.7	-0.3	1.9
Price/OCF (x)	-25.4x	105.5x	-285.1x	39.2x
Enterprise Value \$m	250.2	212.4	234.2	228.8
EV/ Sales	12.6x	6.1x	4.4x	3.4x
EV/EBITDA	-69.7x	-78.4x	-347.4x	31.1x
EV/EBIT	-61.4x	-45.1x	-76.2x	48.4x
Liquidity & Leverage				
Net Cash (Debt) \$m	25.1	68.5	46.4	53.0
Net Debt / Equity %	n/a	n/a	n/a	n/a
Net Debt / EBITDA	n/a	n/a	68.9x	n/a
ROA (EBIT / T.Assets) %	-8.8%	-4.1%	-2.6%	3.6%
ROE (NPAT / T.Equity) %	-14.3%	-5.4%	-3.6%	5.2%
Interest Cover (EBIT)	n/a	n/a	n/a	n/a
Dividend Payout % (of adj EPS)	n/a	n/a	n/a	n/a
Cash Flow				
EBITDA	-3.6	-2.7	-0.7	7.4
Chge in Working Capital	-1.4	5.6	-0.3	-0.3
Interest Received (Paid)	0.2	0.1	0.1	0.1
Income taxes paid	0.0	-0.1	-0.1	0.0
Other	-1.8	-0.8	0.0	0.0
Operating cash flows	-6.6	2.1	-1.0	7.2
Capex	-0.2	-0.3	-0.1	-0.2
Acquisitions	-5.6	-12.0	-19.0	0.0
Investments	0.0	0.0	0.0	0.0
Other (Capitalised R&D)	-1.8	-3.2	-2.0	-2.0
Net investing cash flows	-7.6	-15.5	-21.1	-2.2
Equity raised (bought back)	15.5	57.2	0.0	1.6
Dividends paid	0.0	0.0	0.0	0.0
Change in Debt	0.0	0.0	0.0	0.0
Other	0.0	-0.4	0.0	0.0
Financing cash flow	15.5	56.8	0.0	1.6
Change in Cash	1.3	43.4	-22.1	6.6
Revenue by Geography				
Australia	1.3	1.7	2.1	2.7
United States	16.5	21.9	28.1	35.1
Rest of World	2.1	2.8	3.5	4.4
Acqns (Veelo, Asdeq, XINN)	0.0	4.7	5.3	8.6
,				
Total Revenue	19.9	31.0	46.4	60.0

Major Shareholders	Shares (m)	% of coy
Regal Funds Management Pty Ltd	49.088	13.3%
Australian Ethical Investment Limited	29.786	8.1%
Keane (Lai Sun)(spouse of David Keane, CEO)	24.340	6.6%
Southern Cross Venture Partners Pty Ltd (related to John	14.930	4.0%
Jensen/Cohen Holdings Pty Ltd	11.890	3.2%
Fidelity Management & Research Company	4.360	1.2%
Wasatch Global Investors Inc	3.050	0.8%
Ginga Pty Ltd	2.840	0.8%
Aotearoa Investment Company Pty Ltd	2.500	0.7%
Turco (Anthony)	1.600	0.4%

Source: ASX announcements, Refinitiv



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Recommendation Criteria

Investment View

PhillipCapital Investment View is based on an absolute 1-year total return equal to capital appreciation plus yield.

Buy	Accumulate	Hold	Reduce	Sell
>20%	10% - 20%	0%-10%	0% to -10%	>-10%

A Speculative recommendation is when a company has limited experience from which to derive a fundamental investment view.

Risk Rating

PhillipCapital has a four tier Risk Rating System consisting of: Very High, High, Medium and Low. The Risk Rating is a subjective rating based on: Management Track Record, Forecasting Risk, Industry Risk and Financial Risk including cash flow analysis.

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